



ICam Manufacturer Warranty

The ICam product is warranted to be free from defects in workmanship and materials at the date of shipment for a period of 12 months after shipment, unless additional warranty coverage is purchased separately.

This warranty applies only to the ICam photogrammetry unit. It does not extend to accessories or consumables unless they are delivered in a defective condition. Examples of items not covered by this warranty include: cable bundle, power cord, USB hub, calibration plate, ICamBodies, screws of the ICamBodies, ICamRefs, and similar items.

No other warranty is given by a distributor or other party, and no representation, warranty, or affirmation by any employee, contractor, agent, distributor, or other person representing Imetric shall constitute a warranty.

Imetric will, at its sole discretion, repair or replace an ICam under warranty within 30 working days after receipt of the system, subject to parts availability and commercially reasonable efforts. When Imetric provides an RMA (Return Material Authorization), the customer is responsible for shipping costs to Imetric, while Imetric will cover the cost of return shipment for repaired or replacement units.

All Imetric systems are tested with an Imetric proprietary protocol before shipment. Any claims regarding non-performance must be filed with Imetric within **10 days** of receipt of the system. If the specifications are not fulfilled, Imetric will resolve the issue or exchange the system at its own expense, at its sole discretion. The acceptance criteria are the latest published specifications of Imetric for the relevant system type. All defective parts replaced by Imetric must be returned to Imetric.

Modification or change of any product may void this warranty. Damage due to accidents, negligence, improper use, unintended use, storage or transport, exposure to the elements or chemicals, or abnormal use is not covered. Damage resulting from failure to install, use, or maintain the product in accordance with Imetric's instructions, or purchase from an unauthorized channel, is not covered.

For ICam damages caused by the end user, Imetric offers an ICam swap-out program that is independent of this warranty and available at additional cost.

Non-transferability: Warranty, free training, and the initial complimentary support contract are extended only to the original end-user. These benefits are not transferable or assignable to subsequent purchasers.

Limitation of Liability: Imetric's liability under this warranty is strictly limited to repair or replacement of the product. Imetric shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to loss of profits, downtime, or business interruption.

Governing Law and Jurisdiction: This warranty shall be governed by and construed in accordance with the laws of Switzerland. The exclusive jurisdiction for any disputes shall be the competent courts of the Canton of Jura, Switzerland. Mailing address: Imetric 4D Imaging Sàrl, Le Bourg 9, 2950 Courgenay, Switzerland.